Self-service Registration Kiosk for OPD Patients
Easy to disinfect and sanitise

PALAS
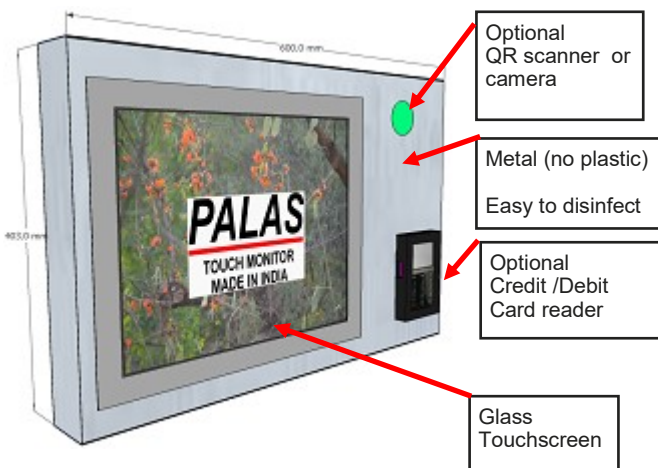Touch Monitors made in India

AVOIDS CROWDING - SELF-SERVICE REGISTRATION OF PATIENTS

- Safer for hospital registration staff, reduces chances of infection as less patient-to-receptionist / cashier contact

- Dis-infect, as many times a day as needed, with Alcohol based sprays without damaging the system. Sanitizing wipes kept next to the system can be used by patients to clean the screen, if needed

- All metal and glass construction, easy to clean. No plastics. Optional Stainless steel

- Multiple systems, kept 1 mtr apart, reduce queues and reduces patient-to-patient passing of infection

- Easy to use touchscreen based software enables quick patient registration.

- Payment by e-wallet is standard, eg PayTM, Bhim, UPI, etc. Optional credit/debit card payment— safer, as patients themselves insert card, cashier need not touch customer's card

- A4 size print-outs give details like patient name, age, number, amount paid, department / doctor

- Registration data is sent at periodic intervals to reconcile with main hospital records at the back end

- Optional outdoor systems that can be kept outside the building entrance

- Works 24x7, overcoming problems of shortage of trained staff

Palas Self Service Systems (sleek, space saving design only 80mm depth) include :
- Capacitive touchscreen monitor
- Intel Celeron processor
- E-wallet payment integrated
- Pre-loaded basic registration software
- Windows 10 operating system makes it easy to also install your own software
- Optional Credit / Debit Card Reader
- Optional QR/Barcode scanner
- 4 standard sizes, 17", 21.5", 27", 32"
- Choice of wall or floor mounts
- Optional Multilingual text
- Educate users with safety videos

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Keep on table or mount on wall

Wall Mount

Optional QR scanner or camera

Metal (no plastic)
Easy to disinfect

Optional Credit /Debit Card reader

Glass Touchscreen

With Floor Mount without printer

With A4 printer

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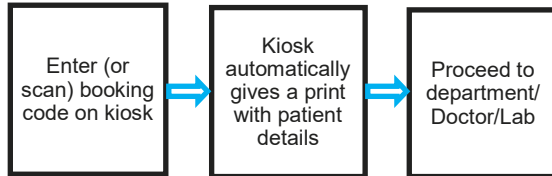
Hospital / Clinic Patient Registration
On touchscreen kiosk or visitor's own mobile
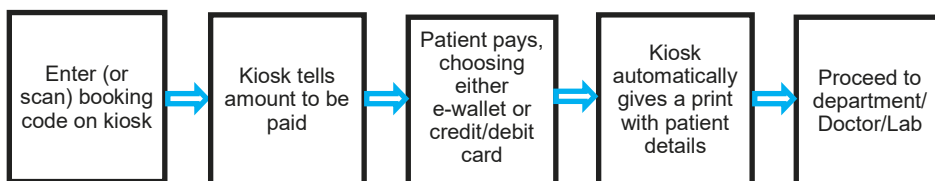
PALAS
Touch Monitors made in India

Reduce crowding and wait times at OPD registration/payment counters using Palas Contactless Patient Registration (PCPR) System. Maintains social distance of visitors, protecting reception/registration staff. Effectively out-sources registration to visitors, freeing staff to do other critical tasks. Multiple kiosk deployment reduces wait times sharply

Patients come to the kiosk, and in just a few simple steps complete their registration:
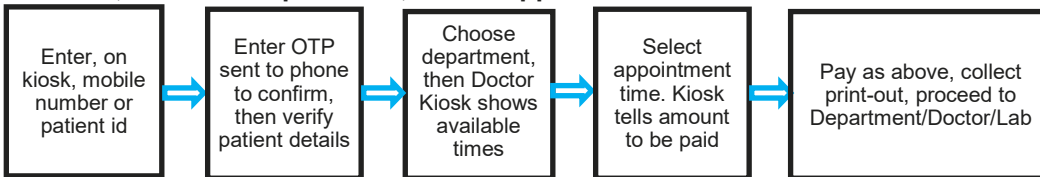
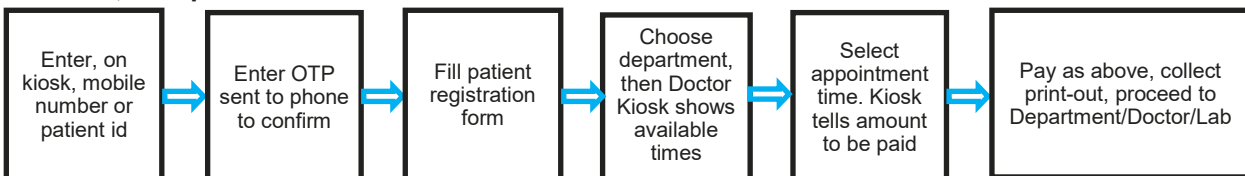### Those who have a booking code, and have already paid online

| Enter (or scan) booking code on kiosk | → | Kiosk automatically gives a print with patient details | → | Proceed to department/ Doctor/Lab |

Those who have a booking code, but have not paid online

| Enter (or scan) booking code on kiosk | → | Kiosk tells amount to be paid | → | Patient pays, choosing either e-wallet or credit/debit card | → | Kiosk automatically gives a print with patient details | → | Proceed to department/ Doctor/Lab |

Walk-ins, who have a patient id, but no appointment

| Enter, on kiosk, mobile number or patient id | → | Enter OTP sent to phone to confirm, then verify patient details | → | Choose department, then Doctor Kiosk shows available times | → | Select appointment time. Kiosk tells amount to be paid | → | Pay as above, collect print-out, proceed to Department/Doctor/Lab |

Walk-ins, new patients

| Enter, on kiosk, mobile number or patient id | → | Enter OTP sent to phone to confirm | → | Fill patient registration form | → | Choose department, then Doctor Kiosk shows available times | → | Select appointment time. Kiosk tells amount to be paid | → | Pay as above, collect print-out, proceed to Department/Doctor/Lab |

- These reduce people-to-people contact, maintaining social distance, avoiding handing over of paper or registers from one person directly to another

- Are easily disinfected unlike paper registers or conventional computers and keyboards. Palas Touchscreens, all smooth metal & glass, are easily sanitized/disinfected using alcohol based wipes or sprays many times a day.

Table Top Model, with dual monitor : Metal & glass (no plastic) - fully sealed, easy to clean, smooth surfaces, no hard-to-reach surfaces, can be splashed with alcohol or water, or swabbed with alcohol wipes

Staff side

Metal (no plastic) easy to disinfect

Optional Credit /Debit Card reader

Cable exits

Patient side

Glass Touchscreen